

BUILDING SAFETY



**BATTERED
WOMEN'S
SHELTER**
of Summit & Medina Counties



**BATTERED
WOMEN'S
SHELTER**

...to lead the community in the prevention of domestic abuse by providing emergency shelter, advocacy and education.

BUILDING SAFETY

2010 ANNUAL REPORT



Building Safety; the theme of the 2010 Battered Women's Shelter Annual Report. What does that really mean and more importantly how can we, and have we, succeeded in reaching that goal?

When I started thinking about these two simple words I found myself daydreaming back to my youth when I learned a story about "building safety" called the Three Little Pigs. In the story from the 1800's, the three pigs are trying to protect themselves from the Big Bad Wolf. I am sure you remember that one pig built his house out of straw and the wolf was able to blow it apart, leaving the little pig vulnerable to some pretty sharp teeth. The second pig thought he was more intelligent and he built his house out of sticks. Unfortunately the sticks were not much stronger and in the end the house was blown away leaving little pig number two scurrying for safety. But then came the third little pig. This guy did not go the traditional route; he tried something very different by using bricks. The building materials might have cost a little more money but in the end the house was safe and secure. Most current versions of the story have all three little pigs finding safety within the brick walls.

Building something safe, something strong, takes time, planning and hard work. I believe the Battered Women's Shelter is much like this third little character in the story. It has taken years to build an agency that can stand in our community as a pillar of strength. It was 1977 when our foundation was laid and victims began arriving on our doorstep asking for safety. Since that time we have added services and programs that are innovative and aggressive as we strive to help individuals stop or prevent their involvement in violent lives.

Our vision and solid business plan helped us withstand the "wolf" in the economy of the past several years. This non-profit, with the help of a wonderful and giving community made it through a very difficult time for charities around the country. The Battered Women's Shelter stood strong in the face of budget cuts and decreases in the individual financial gifts. Our strong foundation and the ongoing community relations, collaborations and leadership, vision and mission ensured that the agency would withstand the huffing and puffing that did reach other non-profits struggling to maintain their stability.

Building Safety: two powerful words that define our past and guide our future. Thank you for being a part of our mission as together we work to make Summit and Medina Counties the best places to live happy, healthy and peaceful lives.

Terri Heckman

Terri Heckman, L.S.W
Executive Director of The Battered Women's Shelter

MISSION AND LEADERSHIP

The mission of the Battered Women's Shelter is to **lead the community in the prevention of domestic abuse by providing emergency shelter, advocacy and education** throughout Summit and Medina Counties, all in an effort to break the cycle of abuse and help promote peace in every family.

Terri Heckman, L.S.W
Executive Director



Bruce Hyer, B.A
Director of Finance



Crystal Baker, M.A
Director of Services



Dana Zedak, L.S.W
Director of Community Relations



BUILDING SAFETY

Leanne Graham, M.A
Director of Grants Management



PROGRAMS

Family Stability Program

Family Stability is a case management program that works with families in the community who are experiencing issues of domestic violence. As a result, these families may experience changes in family income, transportation, housing, employment, family routines and support systems. Battered Women's Shelter specialists help people adjust to the changes in their world following the protection order process or separation. The Family Stability Program provides the support, encouragement, information, education, and referrals necessary to calm the instability often caused by an abusive relationship. Case managers help identify barriers to self-sufficiency and help develop a goal plan to overcome those barriers.

Support Groups

Support Groups offer emotional support and information on various topics that help attendees find the tools needed to cope and heal from a domestic violence situation. Support groups are facilitated by trained employees and are available throughout Summit and Medina Counties, Monday – Thursday, day and evening. The purpose of the support group is to help increase the attendee's knowledge of domestic violence, power and control issues, give tools needed to cope and heal and emphasize that the attendee is not alone.

Children Who Witness Violence

The Summit County Children Who Witness Violence program (CWWV) is a collaborative program with Akron Children's Hospital and Victim Assistance Program. The target population is children, birth to 18, who have been exposed to violence and reside in Summit County. The goal of the CWWV Program is to decrease the negative impact of witnessing violence by using home-based trauma focused services. The program uses a two-pronged approach to meeting its goal. The first component is crisis intervention and assessments services which are available 24 hours a day, seven days a week. Battered Women's Shelter provides this first component. The second component is on-going trauma support services provided by local clinicians.

Shelter Services

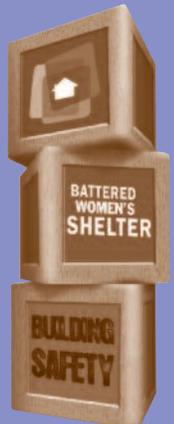
Domestic violence victims who call our 24 hour toll free hotline and need protective shelter have the option of staying in one of our 3 shelters. There, trained crisis intervention specialists, are available to provide a safe haven where women and children can receive support, education, emergency food, clothing, personal items and explore their options. This support is available 24 hours a day, 7 days a week. We have the capacity to house 90 individuals spanning the two county areas. Our shelters are at highly confidential locations. Families can stay as long as the need to get on their own individual healing path whether that be self sufficiency or safe reunification.

Hotline

Two 24 hour hotlines, housed in our crisis shelters, provide Summit and Medina County residents the ability to seek support when it is safe enough for them to do so. Our trained shelter staffs provide options, referrals, community resources, and assistance to any person whose life is affected by domestic violence.

Court Services

Domestic Violence victims seeking legal remedies are provided with Court Advocates. We assist victims with filling out paperwork and filing protection orders. Advocates explain options; accompany clients to hearing/trials in various courts throughout Summit and Medina Counties. Advocates also provide support in police departments, prosecutor's offices and in our Community Outreach Offices (which are located separately from our shelters). Court Advocates are trained in crisis intervention with special emphasis on the legal aspects and rights of victims and safety planning.





"For every support group I attend, I find myself changing the way I view things."

"I never knew a shelter could become a home."

"Thanks to my Case Manager, I've built a new life for myself."

"It was shocking to see how many other women and children were already living in the shelter when I moved in; I no longer felt alone."

"I came to the shelter with nothing; I left with a U-Haul."

"It's been a long time coming. I was granted a 5 year protection order to keep him away."



2010 PROGRAM HIGHLIGHTS

Each year thousands of Summit & Medina County victims of domestic abuse flee their homes to seek support from their community. As the ONLY domestic violence agency in Summit and Medina Counties, it is our goal to provide holistic services for ALL those in need.

Shelter Services

464 individuals, 225 adult women and 239 children, were provided with safe sheltering. 3,169 hours of crisis intervention and case management were provided to the shelter residents. 21,570 nights of protective shelter were provided to these families.

Hotline Services

1,956 individuals were provided with support via our 24 hour anonymous hotline. These individuals received 442 hours worth of crisis intervention from our hotline staff.

Court Advocacy Program

1,476 adult women were provided with assistance during the justice system process. Our staff provided 3,332 hours worth of advocacy to these victims.

Children Who Witness Violence Program

130 families including 292 children were provided with support. Our team provided 1,259 hours of crisis intervention to children in need.

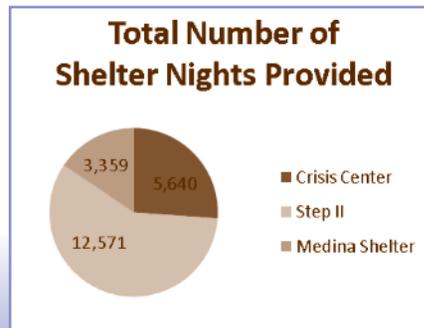
Family Stability Program

418 adult victims of domestic violence (353 families) were provided with assistance. Our staff provided 1,884 hours of case management to these adult victims.

Support Groups

836 women attended support groups throughout the year.

Above numbers reflect unduplicated counts of victims served, except where noted under Support Group.



2010 REPORT OF REVENUE /EXPENSES*

Revenue

Government Grants	\$ 1,095,087
Foundation Support	\$ 217,200
United Way	\$ 228,594
Contributions	\$ 106,374
Fundraising Events	\$ 81,910
Earned Income	\$ 188,442
Total Revenue	\$ 1,917,607

Expenses

Program Services	\$ 1,831,477
Management & General	\$ 53,978
Fundraising	\$ 33,781
Total Expenses	\$ 1,919,236

Balance Sheet 12/31/2010

Assets

Cash	\$ 233,748
Accts. Receivable	\$ 173,278
Investments	\$ 1,049,336
Land, Bldg. & Equip	\$ 481,168
Other Assets	\$ 5,927
Total Assets	\$ 1,943,457

Liabilities

Accts. Payable	\$ 12,480
Accrued Expenses	\$ 140,703
Total Liabilities	\$ 153,183

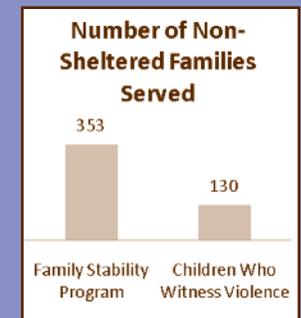
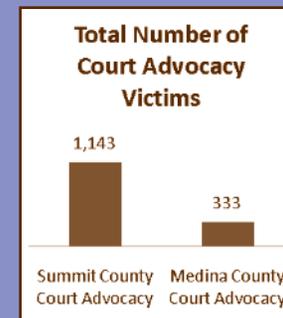
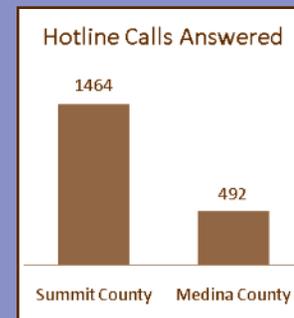
New Assets

Unrestricted	\$ 976,091
Board Designated	\$ 540,000
Temporarily Restricted	\$ 57,339
Permanently Restricted	\$ 216,844
Total Net Assets	\$ 1,790,274

Total Liabilities & Net Assets

\$ 1,943,457

*The above are unaudited numbers



THANK YOU

Local and National Foundations

Akron Bar Foundation
Akron Community Foundation
Babcox Family Foundation
Baird Foundation
Baumgardner Trust
Beasley Charitable Trust
Boggess Memorial Foundation
Bridgestone/Firestone Trust Fund
Buchanan Family Charitable Fund
Buckingham Endowment Fund
Burton Morgan Foundation
Caresource Foundation
Charles Schwab Foundation
Corbin Foundation
Demetros Charitable Trust
Dominion East Ohio Foundation
GAR Foundation
Hanselman/Myers Fund
Mills Foundation
Moffitt Foundation
National Crime Victims Rights Week

Nationwide Foundation
Northern Ohio Golf Charities
OMNOVA Foundation
ORR Family Foundation
ORR Trust Fund
PNC Foundation
Ridgecliff Foundation
Ritchie Memorial Fund
Ronald McDonald NEO Charities
Sisler McFawn Foundation
Smith Foundation
Target Foundation
TJX Foundation
United Way Dev./Priority Funds
United Way: Youth Initiative
Wade, Jean Foundation
Wadsworth Newcomers Club Fund
Weiss, Clara Fund
Welty Family Foundation
Willis Foundation
Wolff Foundation

Local, State and Federal Grants

Community Development Block Grant
Department of Job & Family Services
Emergency Food and Shelter
(aka FEMA)
Emergency Shelter Grant Program
(ESGP)
Housing & Urban Development
Marriage & Divorce Fees
Office on Violence Against Women

Ohio Children's Trust Fund
Ohio Criminal Justice Systems
(FVPSA, JAG)
Ohio Department of Development
State Victims Assistance Act
Summit County Prosecutor's Office
United Way
Victims of Crime Act

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MANAGEMENT STAFF

Crisis Center Shelter Manager- **Kathleen Stupka**
Step II Shelter Manager- **Megan Ward**
Medina Shelter Manager- **Michael Ryan**
Step III Manager- **Tina Jarosch**
Children Who Witness Violence Manager- **Edyie Faix**
Family Stability Manager- **April Kirkbride**
Court Service Manager- **Cindy Kenngott**

